

# Bulletin

## Automotive Repairers Division



Reference No. fraudulent RWC/jk-4-24

Date: 18/04/2024

### Beware of fraudulent Victorian roadworthy certificates

Dear member

The Victorian Automotive Chamber of Commerce (VACC) would like to make members aware that there are numerous advertisements on Facebook marketplace advertising fraudulent roadworthy certificates to private sellers. In most cases the roadworthy inspections are conducted sight unseen or at an undisclosed location resulting in the seller being issued a counterfeit eRoadworthy certificate. These certificates contain the business' details including the license number of a legitimate roadworthy tester and can only be identified as a counterfeit by the certificate number.

Some Facebook adverts come with a guarantee the vehicle will pass a roadworthy inspection, placing an unsuspecting purchaser at substantial risk.

Below are examples of listings on Facebook marketplace advertising counterfeit roadworthy certificates.



Usually, the purchaser first becomes aware of an issue with the certificate after submitting the transfer documents to VicRoads and having the transfer rejected. It is at this point the aggrieved party seeks assistance from the legitimate LVT, demanding repairs to the vehicle or threatens to take civil action. Some members have reported being abused by the aggrieved party, resulting in the matter being referred to Victoria Police.

VACC has raised this issue with the Department of Transport and Planning (DTP) with a view to ending this type of illegal practice. If your business has been exposed to this scam, then VACC would like to hear from you. In any case, if a member of the public approaches you with a fraudulent roadworthy certificate you should advise the affected party to file a complaint directly with VicRoads.

Consumer complaints to VicRoads can be made via their website by taking this [link](#).

VACC is actively seeking passionate members who are licensed vehicle testers or involved in the vehicle identity validation scheme to join our working group. The working group aims to address potential barriers and shortfalls within the respective schemes and to raise concerns to the DTP where necessary. If you would like to participate, please scan the QR code below and register your interest or for more information you can contact myself [jkhoury@vacc.com.au](mailto:jkhoury@vacc.com.au).



**John Khoury**  
Industry Policy Advisor